



Workshop on
Operational Excellence

 January 23 to 25, 2024

 IBA City Campus, Karachi

OVERVIEW

Operational Excellence is concerned with the design, management, & improvement of operating systems and processes.

The program would seek to address the question of how to gain competitive advantage through operational excellence. It would also focus on understanding challenges confronting firms competing in today's demanding environment.

Issues related to alignment of operations strategy with operating system design and execution, operational best practices such as lean management and Toyota Production System, and challenges in measurement of performance will also be covered. Modern practices such as design thinking for problem solving and continuous improvement in the operating model will also be explored.

LEARNING MILESTONES

As a participant, you will be able to:

- * Understand the role of operations strategy in organizational success and important trade-offs in the development of operations strategy
- * Design and execute internally consistent and successful operating systems
- * Apply tools, techniques and concepts needed to achieve operational excellence
- * Understand and apply lean management in manufacturing and service operations
- * Develop operational performance indicators and align operations to enhance the organizational performance
- * Apply design thinking to solve operational problems for continuous improvement



TRAINERS PROFILE



Dr. Kamran Mumtaz
Assistant Professor, IBA Karachi



Noman Amjad Lutfi
Chief Supply Chain Officer,
Ismail Industries Limited



Dr. Rameez Khalid
Associate Professor, IBA Karachi



Faisal Jalal
Visiting Faculty, IBA Karachi

Topics Covered

Operations Strategy
Operational Performance
Lean Management
Toyota Production System
Production Management
Product Design & Innovation Process
Integrated Planning
Inventory Management
Continuous Improvement
Design Thinking

Who Should Attend

Mid-tier professionals who want to grow in the field of Operations & Supply Chain must understand the operations streams and highways to be adopted for their career progression.

Senior Departmental Heads and C-Suite professionals who are leading different functions but also a part of executive committees, this course will help them in their decision making once they understand the Operations Excellence.

The participants may belong to both manufacturing and service operations.



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COURSE FEES

90,000 + 5%SST

DISCOUNTS

15% Discount for 5 or more than 5 participants from the same organization

10% Discount for 2 or more than 2 participants from the same organization

For discount details & sponsorships, please contact CEE Open Enrollment Program Office.

CONTACT US



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PROGRAM POLICIES & PAYMENTS

Registrations are only confirmed when full payment has been received from a participant. For a detailed cancellation policy, please visit: <https://cee.iba.edu.pk/cancellation-policy.php>

The Institute may cancel or postpone a program due to insufficient enrolment or unforeseen circumstances. In this case, the institute will refund registration fee, but will not be responsible for any other related expenses including cancellation/change charges by airline and travel agencies. The Institute reserves the right to make changes in its program dates, faculty, policies, and fees at any time.

Payment can be made via cheque / bank draft payable to the "Institute of Business Administration, Karachi" at the following address:

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